GTD GP Practice Experience Map

355 GP surgery profiles from a broad catchment around GTD anchors.
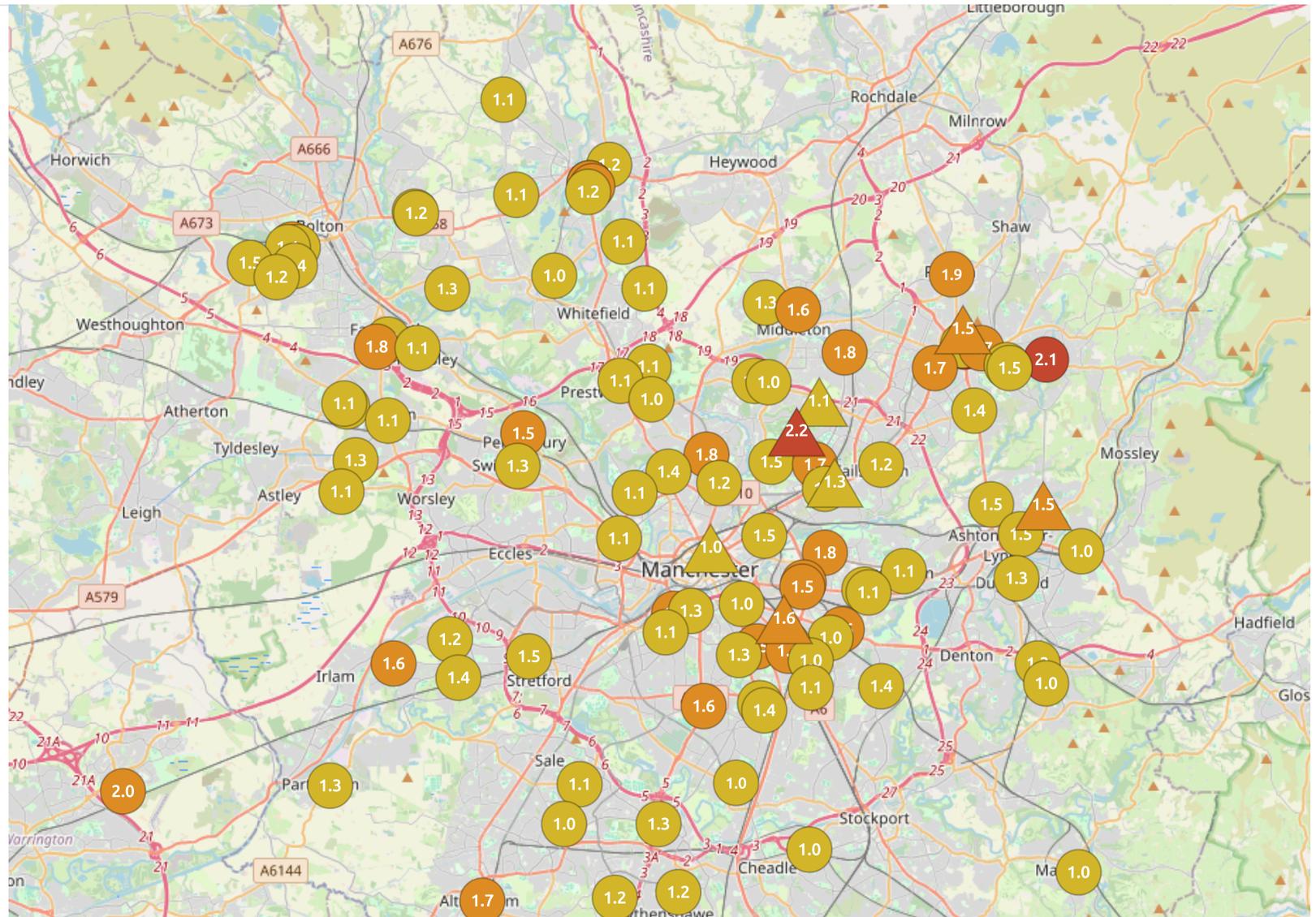
SCORE SOURCE

Google | GP Survey | **Gap**

Indicator only: survey overall-good % is scaled to 0-5 and compared with Google.

▲ Selected group

⬤ Hidden if missing, zero-input, or <1.0

🟡 1.0-1.49   🟠 1.5-1.99

🔴 2.0+ apart

MANAGEMENT

Select up to 5 management companies. Selected groups get distinct shapes and show their current survey/google gap average.

- ⬤ Caritas GP Partnership   1.00 avg · 2
- ⬤ Cheetham Hill Medical Centre   ? avg · 2
- ⬤ Clarendon Medical Practice - Pendleton Gateway, M6 5FX   ? avg · 2
- ☑ ▲ GTD Healthcare   1.44 avg · 14
- ⬤ Haughton

Interactive Benchmarks for Survey/Google gap indicator

Current benchmark metric: Survey/Google gap indicator. The first card follows the most recently clicked practice on the map. Each selected management company gets its own card below. Nearby means other practices within 2.5 miles. Company headline better/worse counts are compared with other management companies, not individual practices.

New Bank Health

Focused practice · M12 4JE · code Y02960

New Bank Health is 0.20 higher gap than the nearby typical score and 0.30 higher gap than the rest-of-dataset typical score on the current benchmark metric, survey/google gap. It ranks around the 21th percentile against the rest of the dataset. It is doing better than **22** practices and worse than **86** practices.

SURVEY/GOOGLE GAP	1.55 New Bank Health · 1 usable value	1.35 Nearby typical · 23 peers	1.25 Rest of dataset typical · 109 peers	Against nearby: 0.20 higher gap. Against the rest: 0.30 higher gap.
SURVEY COMPLETION	10% New Bank Health	15% Nearby typical · 44 peers	23% Rest of dataset typical · 306 peers	Return rate ranks around the 5th percentile across the dataset.

GTD Healthcare

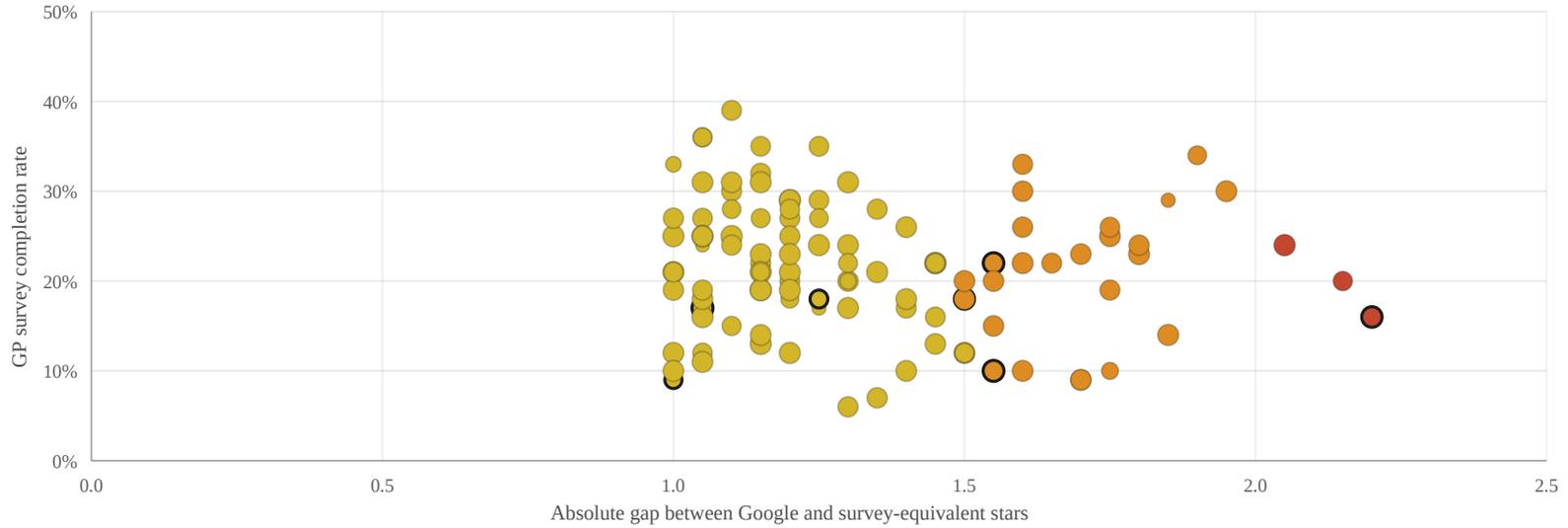14 practices in the current dataset

GTD Healthcare average is about the same as the nearby typical score and 0.19 higher gap than the rest-of-dataset typical score on the current benchmark metric, survey/google gap. It ranks around the 0th percentile against other management companies in this dataset. It is doing better than **0** management companies and worse than **6** management companies.

SURVEY/GOOGLE GAP	1.44 GTD Healthcare mean · 7 practices with data	1.35 Nearby non-company typical · 51 peers	1.25 Rest of dataset typical · 103 peers	Against nearby non-company practices: roughly in line. Against the rest: 0.19 higher gap.
SURVEY COMPLETION	19% GTD Healthcare mean · 14 practices with data	20% Nearby non-company typical · 137 peers	24% Rest of dataset typical · 293 peers	Return rate ranks around the 24th percentile across the dataset.

Completion Rate vs Score

110 practices have both GP survey completion data and a usable survey/google gap value. Median completion is 22%. Pearson r is -0.11. New Bank Health is at 10% completion and sits around the 9th percentile for completion in this set.

Y-axis is GP Patient Survey completion rate. X-axis changes with the selected score source.